



# Emergency Call

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## Seminole County Public Safety

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### Health Tip

- \* Hot, Hot, Hot, what more could be said. Some of you love to get out there and lay, play and work in it.
- \* If you do, please for your sake, wear sun screen to protect yourself. Skin cancer is not cool or pretty later in life. Don't forget about your eye protection as well. Try this site for more information.
- \* [www.skincancer.org](http://www.skincancer.org)
- \* Please be careful out there!

## Rapid Emergency Notification

One of the little known capabilities located in our Communications Center is a rapid notification system. Leading the area with this technology, Public Safety was upgraded last year with state of the art mapping with click and drag features. Now we can selectively choose an area of the county for any type of public safety notification

Basically, our own GIS office supplies a company in Tennessee called Dialogic Communications Corp with the local data and they imbed the latest publicly accessible telephone information and send it to us to update our software.

This technology is not new but is becoming more available to Public Safety agencies for obvious reasons. We have used it several times to notify the public of water outages, gas line breaks and missing people.

Even Law Enforcement Agencies are becoming more familiar with it as they are now a major user of the device. Recently, all the banks in Seminole County were

issued a robbery warning by the Altamonte Springs Police Department. As some of you remember from last year, we were able to notify all the fire stations of the burn bans during the summer. Even during a potential hazmat situation where a plume would affect our citizens we can now notify the people in the affected area.

Our Sheriff's Office has even taken the next step, purchasing the software to call our elderly, home bound and special needs citizens on a daily basis. Now talk about serving the community to improve the quality of life!



Doing it right the  
first time means,



### The Best Visit!



Recently, 20 international visitors seeking information about emergency services all over our nation. Representing such countries as the United Kingdom, Central and South America, Denmark to name a few. They were shown "Southern Hospitality" by way of a complete equipment static display, tours of the E.O.C., Communication Center and presentations from our

EMS/Fire/Rescue Division, our nationally recognized C.E.R.T. program and our use of the R.S.V.P. volunteer program. To say the least they were extremely impressed with our capabilities. After they left, we received word that of all the locations they visited, we were the most impressive and helpful. *Seminole County's Public Safety, where professionalism is at its best!*

## Staff Assistants

Now there are some dedicated people! Did you know that we really couldn't do the excellent job we do without them? Don't think so? Try getting some paperwork completed without them. We are lucky enough to be working around some of the county's most tireless and ambitious people. They do much much more than shove paper around on a desk, answer a telephone or open mail.

These people are very determined to work as precisely as a fine tuned team to ensure they meet their objectives and responsibilities. Everyone has a job to do and they do that exceptionally well. In January, two of them, unknowingly put their lives on the line when a letter arrived saying it contained, "ANTHRAX". Thankfully it was a hoax, but nevertheless these folks do go above and beyond.

Do you know who takes care of your PTO requests? How about your supply requests? Or how about that person that takes great care in making sure you get a paycheck and that it is correct?

Here is something I bet you don't know, that with the size of Public Safety and the tremendous job we are tasked with, is handled by 11 individuals, now talk about an awesome responsibility. Just like other sections of Public Safety, during times of disaster they appear at the office and are prepared to do whatever it takes to accomplish our mission.

Isn't nice to know these kind of people are here? Some people call them or refer to them simply as "secretaries." My opinion for what it's worth, is that they are far more than that, they are a very important part of the "**Heart**" of Public Safety. Take a moment to say hi to them, share a good story or laugh with these fine people.

These folks exemplify the true meaning of Public Safety.

Thank you:

Mary, Betty, Pat, Nancy, Tonia, Connie,  
Jackie, Luwayne, Elaine, Barbara and Treeva



## Tips, hints, tricks and recipes!

### Creamed Corn Soufflé Yum!

1 and 1/2 cans creamed corn, 3 eggs, 3 tbs each of flour and sugar and 1/2 cup of milk. Mix together, *hint add corn last* and pour into casserole dish, place dish into a standing pan of water, baking at 350 for 45 minutes then place a few dabs of butter on top for another 10 minutes.

### Pork Roast with sauce

Bone-in center cut or sirloin end @ 3 to 3 1/2 LBS.  
2 tbs yellow mustard, 1/4 cup brown sugar, 2 tbs honey  
1/2 tsp salt, 1/2 tsp pepper, 2 tbs steak sauce  
Mix everything together, put roast in roasting pan bone

side down, add 2 cups of water, spread mixture over roast. Bake at 350 using a meat thermometer cooking to 170 for an internal temperature, about 3 hours. Time may vary with oven, this will serve 6 to 8. Let us know what you think of these recipes. Send all your tips, tricks or recipes to the editor's email: [rhodges@co.seminole.fl.us](mailto:rhodges@co.seminole.fl.us)

So good your taste buds will  
slap you silly for not trying  
these before now!



## A. P. C. O. International Conference

Just got back from the conference in Salt Lake City, Utah. It was amazing to see the amount of vendors and all their gadgets to help us do our job better, faster and more efficient than before.

There were well over 1500 other Communications people there for education and the vendor displays. The city of Salt Lake did an outstanding job of hosting the conference. The



Serving those,  
That serve others

technology available for not only the communication center but for the units as well, such as Mobile Data Terminals, AVL systems, high tech simulation training for FD/PD driving simulators and Mobile Command Units were also on display. Information obtained from every vendor that offers a windows based C.A.D. has been supplied to the team assembled to review this technology for our future needs.

Audio tapes of some of the classes have been ordered, dealing with subjects important to communications so that eve-

## New guy on the block

A hearty welcome is extended to Angel Nater our new Medical Quality Assurance specialist. His history is fairly extensive in emergency medicine and can almost be considered for the exclusive "Dinosaur Club". Having cut his teeth in EMS with the New York City EMS Department, he has certainly seen his share of the good and bad of humanity. For eight years he dealt with the blistering heat of the summer and the bone chilling winters. All the while earning himself a degree in Health Services Administration.

He has a background of leadership positions with not only NYC, but with our own ORHC in Orlando handling the patient transport division.

After only a few weeks with us, he has developed some interesting goals for the Bureau. His top two goals are, to

first introduce a Quality Assurance plan that meets the state and county policies and his second goal is to create an environment where Q.A. is viewed as a resource and not seen as discipline, being proactive rather than reactive.

What brought him here to Seminole County? Angel says it is the people within the system that he has known and the opportunities that will eventually come forth.

When you get a chance stop by and welcome our new member of the Seminole County Public Safety Family.



## Fish-1-1

Recently, the dispatchers working in our Communications Center have been afforded the opportunity to attend a class on leadership instructed by Dr. Bommelje from Rollins College. If you have visited us lately you may have seen the creative decorations inspired by the class and the book called, "Fish". The Communications Center has truly adopted this Fish Philosophy. Believe it or not this little book and the message it has is really making the rounds. Many Public Safety Agencies are making it a requirement to read, let alone the amount of Fortune 500 businesses that have adopted this exciting philosophy. You know, it is

one thing to impress our visitors with all of our technology, but when they comment about how great we work together and enjoy doing it, they want to know what started it all. The best answer is *us*, it started with us after someone showed us a more productive way to work and have better interpersonal relationships with each other. Give it a try and see what happens to you! What have you got to loose?

**Play**

**Make their  
day**

**Choose your  
attitude**

**Be there**

## Well whatda you know!

Ok, Ok, Ok, I'll give you some really local ones this time.

What world renowned and easily recognizable pianist started his career in Florida, but more famous in Georgia?

What lead singer of a popular group today, went to school in our very own Lake Mary High School, not to long ago? Hint he was featured in a music video with the legendary Santana.

What famous WWII movie followed a few years later with a T.V. series and was filmed at Eglin AFB?



**Dag nabit  
I don't know**

How many countries have had legal claim to the State of Florida?

Do you know why there are red bars on the state flag? Really there is a reason!

Now, for the best one about our state, what is the state stone and why?

By the way, in a month or so we will produce a special issue with all the answers!

## Seminole County Public Safety

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**Coming soon  
to the web!**



I have had the good fortune lately of traveling to other parts of this great country of ours and like most people, glad to get home. This is never more true than where I work. Seminole County Public Safety by far, is much farther ahead than other Public Safety agencies in equipment, technology, procedures and more important, community involvement. Believe me, the grass is much greener here at home. Let's all take a moment to appreciate the hard work that is accomplished in our behalf by so many. Providing us the opportunity to continue to be the leader and creator for innovative life saving and fire combat procedures, exceptional training and a comprehensive 9-1-1 system. Most of all, the differences we make in the lives of the citizens of,

Seminole County!

"Public Safety, it's more than a job, it is a life style!"

**Serving the community to improve the quality of life**

## Animal Services

Do you know what to do with or for your animal during a disaster? Most of us do not, but these great people from Animal Services do and here are some of their tips.

- Call local boarding kennels and veterinarians with boarding facilities and ask about their ability to house animals in a disaster.
- Remember evacuation shelters generally accept only service animals who assist people with disabilities.
- Contact the *American Automobile Association* for **The Pet Book** which lists hotels and motels that accept pets.
- It is very important to keep up to date identification and medication records on your pets at all times.



- If you must leave your pets behind, you should take these precautions:
- Give your pets access to a secure room without windows but with adequate ventilation, such as a bathroom.
- Leave enough food for at least three days.

A sufficient supply of water is critical. One animal can easily drink several gallons of water a day when under stress. Place water in containers that aren't easily knocked over, and leave a faucet dripping in a bathtub or sink with an open drain

Check out their website for more great information on the care and boarding of your beloved animals during disastrous events.

Their web site is:

[www.seminolepublicsafety.org/ancon.htm](http://www.seminolepublicsafety.org/ancon.htm)

Hmmm lets see, Hilton, Days Inn, Red Roof,  
Disney, so many to choose from!